

Grand Lake Public Works Authority

Meter Reread Policy

When a customer requests a reread of the water meter for any reason, the following fees will apply;

- 1) If the original reading is correct, Customer must pay \$25. Fee will be added to the next billing.
- 2) If the original reading was incorrect bill will be adjusted accordingly and no additional fees will be charged.

Customer always has the option to reread the meter themselves and call their reading in, there will be no charge for customer rereads.

Approved by the Board 10-19-2007; New policy